

# LUL'S COMMITMENT TO YOUNG PEOPLE

At Light Up Learning, we are committed to adapting our current face to face work so that we can continue to mentor young people online. Sessions will continue to take place during term time for one session per week on an agreed day and time. This will be the same each week. We will continue to mentor your young person in line with our values:



## YOUTH-LED

- Even though the sessions are happening in a different way we still want them to be youth-led. You are in the driving seat and still get to decide what you learn about!
- As always please tell us if there is something new that you want to explore - we can figure this out together!
- Sessions are entirely voluntary; let us know if you will be late or won't be able to make it. If we can rearrange we will, but this might not always be possible.



## RESPONSIVE

You might not be up for working on a project during a session, that is totally fine! We get that this is a strange situation and if you just need to download or have a chat, please know that this is ok. The same rules about confidentiality still stand, however if we feel that you or someone else is at risk of harm we will need to pass this on. We would let you know that this is the case though.



## COLLABORATIVE

- As mentors, we don't always get it right - this is new to us too! Please be open and honest about if this is working for you. Tell us and we can work together to find a solution. If you don't feel confident chatting to your mentor about it you can always contact our Head of Mentoring Clare or our Chief Executive Emily.



## FUN

- We still want our LUL sessions to be fun! We will need your help to make this happen. Please tell us if the sessions aren't fun for you and we will have a chat about how we can change it up.



## INCLUSIVE

- Please tell us if you need help with data or phone credit. We will try and help as best we can.

- If we are video calling, please think about what you are wearing. By this we mean get dressed! No Pjs allowed!
- Please try to find a quiet place to work at home. We realise this might not be possible in a busy house, but if you can this would be fab.

**Feedback is hugely important to us. Please get in touch with any feedback or comments that you have. You can reach out to our Head of Mentoring Clare: [clare@lightuplearning.org](mailto:clare@lightuplearning.org) or our Chief Executive Emily: [emily@lightuplearning.org](mailto:emily@lightuplearning.org).**